



HyperHeal

Wound Care & Hyperbarics

May 22, 2020

A Message from the HyperHeal Leadership Team

Dear Valued Patient,

In response to the coronavirus (COVID-19), HyperHeal wants to assure you and the community that we are closely monitoring the situation and following guidance from public health officials and government agencies.

As part of our commitment to help protect the health and safety of our patients, staff, and the community, we wanted to share with you, that in addition to the infection control standards we have in place every day, we have recently implemented additional measures to provide patient safety within our wound care and hyperbaric clinics. These measures are:

- If you currently feel ill with fever, cough, or shortness of breath, and have traveled to an area where COVID-19 is prevalent or have interacted with anyone that a laboratory confirmed to be infected with COVID-19 within the last 14 days, or are experiencing a sudden loss of smell or taste, we ask that you call (410) 433-4300 before coming into our clinics.
- Enhanced workplace infection control measures have been implemented in accordance with the most recent Center for Disease Control (CDC) Guidelines.
- HyperHeal has appropriate Personal Protective Equipment (PPE) including surgical masks, gowns, gloves, and surgical masks fitted with shields for all staff.
- Face coverings are required of all Staff, Providers, Patients, and Visitors.
- Social distancing requirements are in place and will be strictly maintained in all settings and at all times. This includes:
 - Reception areas are reconfigured to practice social distancing and reduce patient interaction.
 - Patient appointments are staggered to reduce patient interaction.
 - Patients and/or the person accompanying them to their appointment may be asked to wait in the car to further reduce patient interaction in the reception areas.
- HyperHeal Wound Care and Hyperbarics staff, Providers, patients, and visitors are screened for COVID-19 symptoms upon entering our facilities, i.e., temperature checks and phone screenings.

10540 York Road • Suite H • Cockeysville, MD 21030
1811 Crain Highway, South • Suite B • Glen Burnie, MD 21061
9411 Philadelphia Road • Suite F • Rosedale, MD 21237
7600 Osler Drive • Suite 305 • Towson, MD 21204
3401 Box Hill Corporate Center Drive • Suite 204 • Abingdon, MD 21009
1838 Greene Tree Road • Suite 325 • Pikesville, MD 21208
826 Washington Road • Suite 203 • Westminster, MD 21157



www.hyperhealhyperbarics.com
P: 410-433-4300 | F: 443-330-5676

We can all play a role in keeping our community safe. Please practice the CDC recommendations to protect yourself and others:

- Wash your hands often. Use soap and water for at least 20 seconds. You can also use alcohol-based hand sanitizer.
- Use a tissue or your sleeve (not your hands) when coughing or sneezing to cover your mouth and nose.
- Stay home if you are feeling ill.

HyperHeal Wound Care and Hyperbarics remains committed to caring for the health and well-being our patients and the communities we serve. Our teams are fully prepared to address your needs. Thank you for allowing us to continue to care for you.

If you have questions or would like schedule an appointment, please call us at (410) 433-4300.

Sincerely,




Michael P. Gendreau
Chief Executive Officer



Ziad K. Mirza, M.D.
Chief Medical Officer



Adam Silverman, DPM
Medical Director, Wound Care



Thomas Gilbert III, DO
Medical Director, Hyperbaric Medicine

Our current hours of operation are:

Wound Care

7600 Osler Drive, Suite 305, Towson

Monday - Friday

8:00 a.m. to 4:00 p.m.

826 Washington Road, Suite 203, Westminster

Monday

8:00 a.m. to 2:00 p.m.

1838 Greene Tree Road, Suite 325, Pikesville
(starting June 12)

Friday

8:00 a.m. to Noon

Wound Care and Hyperbarics

9411 Philadelphia Road, Suite F, Rosedale

Monday - Friday

8:00 a.m. to 4:00 p.m.

10540 York Road, Suite H, Cockeysville

Monday - Friday

8:00 a.m. to 4:00 p.m.

1811 Crain Highway South, Suite B, Glen Burnie

Wound Care Thursday
Hyperbarics

Noon to 4:00 p.m.
by appointment